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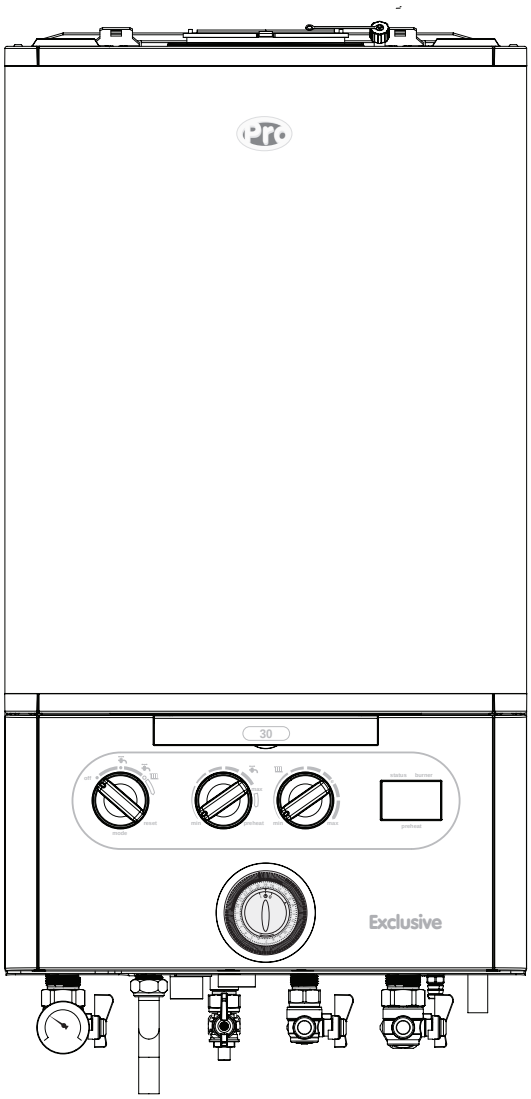
Procombi Exclusive 24, 30 & 35

User Guide

For Installation Guide see reverse of book



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THESE INSTRUCTIONS TO BE RETAINED BY USER

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THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

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FOR ANY QUERIES PLEASE RING THE PROCOMBI CONSUMER HELPLINE : 01482 498700

NOTE. BOILER RESET PROCEDURE -
To reset boiler, turn mode control knob to reset position and immediately turn knob back to required setting.

Introduction

The **Procombi Exclusive** is a wall mounted, room sealed, condensing combination boiler, featuring full sequence automatic spark ignition and fan assisted combustion.

Due to the high efficiency of the boiler, condensate is produced from the flue gases and this is drained to a suitable disposal point through a plastic waste pipe at the base of the boiler. A condensate 'plume' will also be visible at the flue terminal.

The **Procombi Exclusive** is a combination boiler providing both central heating and instantaneous domestic hot water.

Safety

Current Gas Safety (Installation & Use) Regulations or rules in force.

In your own interest, and that of safety, it is the law that this boiler must be installed by a Gas Safe Registered Engineer, in accordance with the above regulations.

In IE, the installation must be carried out by a Registered Gas Installer (RGII) and installed in accordance with the current edition of I.S. 813 "Domestic Gas Installations", the current Building Regulations and reference should be made to the current ETCI rules for electrical installation.

It is essential that the instructions in this booklet are strictly followed, for safe and economical operation of the boiler.

Electricity Supply

This appliance must be earthed.

Supply: 230 V ~ 50 Hz. The fusing should be 3A.

Important Notes

- This appliance must not be operated without the casing correctly fitted and forming an adequate seal.
- If the boiler is installed in a compartment then the compartment MUST NOT be used for storage purposes.
- If it is known or suspected that a fault exists on the boiler then it MUST NOT BE USED until the fault has been corrected by a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).
- Under NO circumstances should any of the sealed components on this appliance be used incorrectly or tampered with.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

In cases of repeated or continuous shutdown a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII) should be called to investigate and rectify the condition causing this and carry out an operational test. Only the manufacturers original parts should be used for replacement.

Minimum Clearances

Clearances of **165mm (6 1/2")** above, **100mm (4")** below, **2.5mm (1/8")** at the sides and **450mm (17 3/4")** at the front of the boiler casing must be allowed for servicing.

Bottom clearance

Bottom clearance after installation can be reduced to 5mm.

This must be obtained with an easily removable panel, to enable the consumer to view the system pressure gauge, and to provide the 100mm clearance required for servicing.

To light the boiler. Refer to Frame 1

1. CHECK THAT THE ELECTRICITY SUPPLY TO BOILER IS OFF.
2. Set the mode knob control (A) to 'Off'.
3. Set the Domestic Hot Water temperature control (B) and Central Heating temperature control (C) to 'max'.
4. Ensure that all hot water taps are turned off.
5. Switch ON electricity to the boiler and check that all controls, e.g. timer and room thermostat, are ON (refer to mechanical timer instructions - Page 4).
6. Set the mode knob control to winter ( ).

If there is a central heating demand the boiler will commence the ignition sequence.

Note. *In normal operation the boiler status display (D) will show codes:*

0	Standby - no demand for heat.
C	CH being supplied.
d	DHW being supplied.
P	DHW preheat.
F	Boiler frost protection - boiler will fire if temperature is below 5 degrees C.

During normal operation the burner on indicator (E) will remain illuminated when the burner is lit.

Note: If the boiler fails to light after five attempts the fault code L-2 will be displayed.

RESET PROCEDURE

To reset boiler, turn the mode control knob (A) to reset position and immediately turn knob back to required setting. The boiler will repeat the ignition sequence if a heat demand is present. If the boiler still fails to light consult a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).

All Gas Safe Register installers carry a Gas Safe Register ID card, and have a registration number. Both should be recorded in the Benchmark Commissioning Checklist. You can check your installer by calling Gas Safe Register direct on 0800 4085500.

Ideal is a member of the Benchmark scheme and fully supports the aims of the programme. Benchmark has been introduced to improve the standards of installation and commissioning of central heating systems in the UK and to encourage the regular servicing of all central heating systems to ensure safety and efficiency.

THE BENCHMARK SERVICE INTERVAL RECORD MUST BE COMPLETED AFTER EACH SERVICE

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Operation

Winter conditions - i.e. CH and DHW required.

Ensure the mode knob control (A) is set to winter ( )

The boiler will fire and supply heat to the radiators but will give priority to DHW on demand.

Summer conditions - i.e. DHW only required.

Set the mode knob control to Summer ( ).

Set the CH external controls to OFF.

***Note**. The pump will operate briefly as a self-check once every 24 hours, regardless of system demand.*

Pre-heat is enabled if the pre-heat indicator (F) is lit. To switch pre-heat on or off move the DHW/Pre-heat control knob (B) fully clockwise and then return it to the required DHW temperature setting.

Control of water temperature

Domestic Hot Water

The DHW temperature is limited by the boiler controls to 64°C maximum at low draw-off rate, adjustable via the DHW temperature control (B).

Due to system variations and seasonal temperature fluctuations DHW flow rates/temperature rise will vary, requiring adjustment at the draw off tap : the lower the rate the higher the temperature, and vice versa.

Approx. flow temperatures for the boiler thermostat settings are:

Knob Setting	Flow Temperature
Minimum	40°**C** (104°**F**)
Maximum	64°**C** (147°**F**)

Central Heating

The boiler controls the central heating radiator temperature to a maximum of 80°C, adjustable via the CH temperature control (C).

The boiler is a high efficiency combination boiler which is most efficient when operating in condensing mode.

The boiler will operate in this mode if the CH temperature control (C) is set to the 'e' position (economy mode). This control should be set to maximum for very cold periods

To shut down the boiler

Set the mode knob control to OFF

To relight the boiler

Repeat the procedure detailed in 'To light the boiler'.

Frost protection

If no system frost protection is provided and frost is likely during a short absence from home, leave the heating controls (if fitted) at a reduced temperature setting. For longer periods, the entire system should be drained.

If the system includes a frost thermostat then, during cold weather, the boiler should be turned OFF at the time switch (if fitted) ONLY. The mains supply should be left switched ON, with the boiler thermostat left in the normal running position.

Boiler Overheat Protection

The boiler controls will shut down the boiler in the event of overheating. Should this occur, a fault code L-I will be displayed.

Refer to fault chart.

Flame Failure

Should this occur a fault code F-2 will be displayed. Refer to fault chart.

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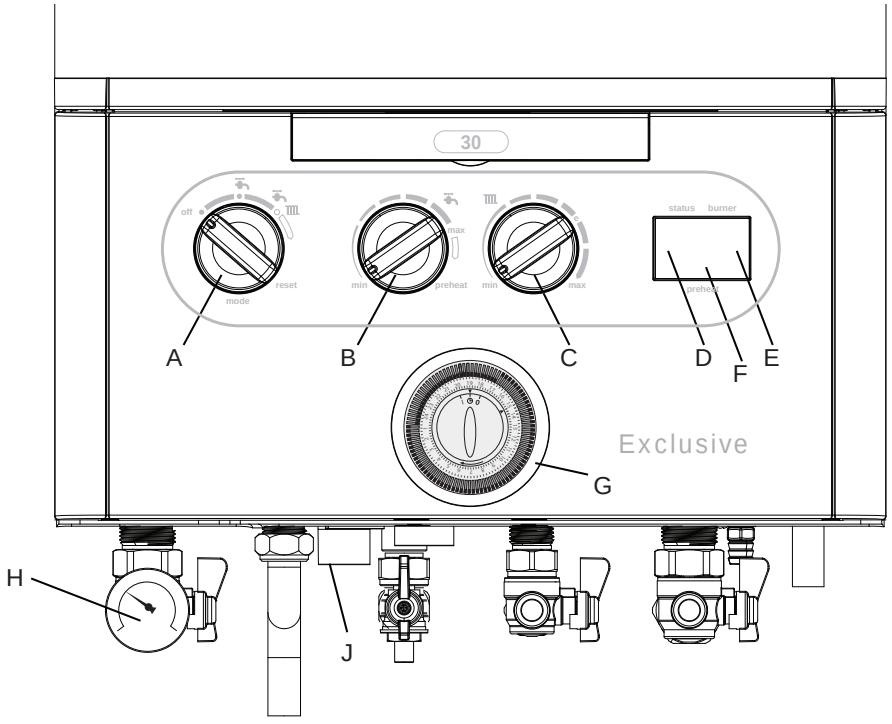
1 BOILER CONTROLS

Legend

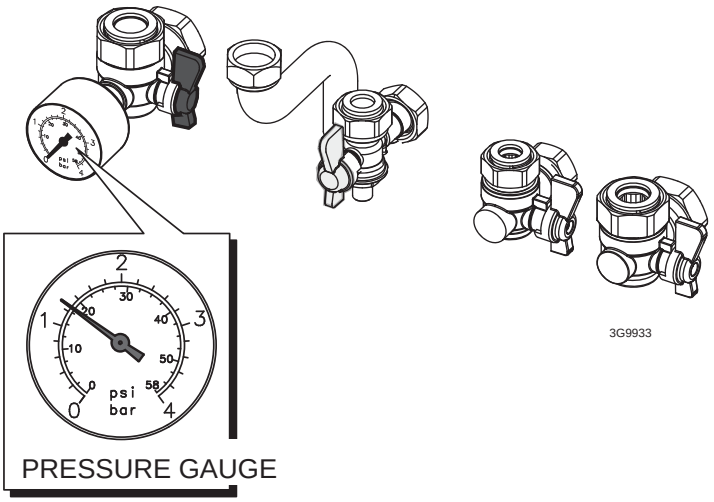
A. Mode Control Knob
B. DHW/Preheat Control Knob
C. CH Control Knob
D. Boiler Status
E. Burner 'on' Indication
F. Pre Heat on/off Indication
G. Programmer
H. Pressure Gauge
J. Condensate Drain



Loss of system water pressure

The gauge (H) indicates the central heating system pressure. If the pressure is seen to fall below the original installation pressure of 1-2 bar over a period of time then a water leak may be indicated. In this event re-pressurise the boiler. If unable to do so or if the pressure continues to drop a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII) should be consulted.

INDICATED BY "F1" (LOW WATER PRESSURE) - THE BOILER WILL NOT OPERATE IF THE PRESSURE HAS REDUCED TO LESS THAN 0.3 BAR UNDER THIS CONDITION.



Condensate Drain

The condensate drain (J) must not be modified or blocked.

Blockage of the condensate drain, caused by debris or freezing, can cause automatic shutdown of the boiler.

If freezing is suspected and the pipe run is accessible an attempt may be made to free the obstruction by pouring hot water over the exposed pipe and clearing any blockage from the end of the pipe. If this fails to remedy the problem the assistance of a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII) should be sought.

Escape of gas

Should a gas leak or fault be suspected contact the National Gas Emergency Service without delay. **Telephone 0800 111 999**

Do NOT search for gas leaks with a naked flame.

Cleaning

For normal cleaning simply dust with a dry cloth.

To remove stubborn marks and stains, wipe with a damp cloth and finish off with a dry cloth.

DO NOT use abrasive cleaning materials.

Maintenance

The appliance should be serviced at least once a year by a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII).

MECHANICAL 24 HOUR TIMER

PROGRAMMING THE TIMER

1. Decide what times you would like the timeswitch to switch ON and OFF.
2. Push segments towards the programme ring for an OFF period and push away from ring for an ON period. The minimum switching interval is 15 minutes and this can be increased in 15 minute steps.
3. Bring the timeswitch into the correct condition by manually turning the programme ring clockwise through a 24 hour cycle.
4. Turn the programme ring clockwise until the correct time of day on the ring lines up with the time indicator.

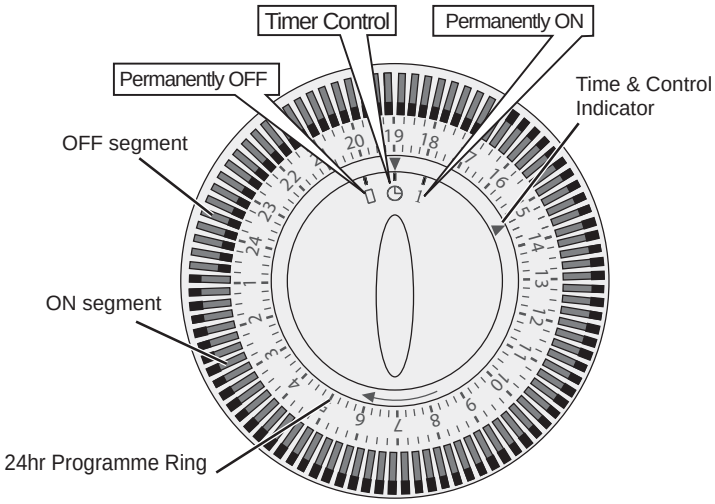
Note. The segment dial can be turned when the time controller is operating. In case of power failure, re-adjust the time controller to the correct time of day, turning the dial in a clockwise direction.

Permanent Override

By rotating the central switch so that the symbol (1) lines up with the time indicator (▼) the unit will be permanently ON.

With the symbol (◷) lining up with the time indicator (▼) the unit acts as a timeswitch.

With the symbol (▯) lining up with the time indicator (▼) the unit will be permanently OFF.



Timer control segments
1 Segment = 15 mins
Push towards programme ring = OFF
Push away from programme ring = ON

POINTS FOR THE BOILER USER

Note. *In line with our current warranty policy we would ask that you check through the Troubleshooting guide to identify any problems external to the boiler prior to requesting a service engineers visit. Should the problem be found to be other than with the appliance we reserve the right to levy a charge for the visit, or for any pre-arranged visit where access is not gained by the engineer.*

TROUBLESHOOTING

NO HOT WATER

Check the mains switch (fused spur) is turned on and ensure switch mode control knob (A) is in the summer or winter position

Is water coming out of the hot water tap when turned on?

NO → Contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)

YES

See boiler "Fault Codes" section. If '0' is displayed then contact Procombi if your appliance is under warranty or a Gas Safe Registered Engineer, in IE a Registered Gas Installer (RGII), if out of warranty

NO CENTRAL HEATING

Check the mains switch (fused spur) is turned on and ensure switch mode control knob (A) is in the winter position

Check the timer is in an "ON" position and the room thermostat is turned up

Does the boiler operate and provide central heating?

NO → See boiler "Operation Modes" and "Fault Codes" section. If "0" is displayed then contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)

YES

Check the time settings on the programmer are as you require and adjust if necessary

NO HOT WATER OR CENTRAL HEATING

Check the fused spur is turned on and ensure switch mode control knob (A) is in the winter position

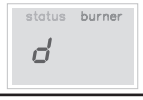
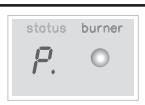
Does the boiler have a display showing on the front control panel?

NO → Contact a Gas Safe Registered Engineer or in IE a Registered Gas Installer (RGII)

YES

See boiler "Operation Modes" and "Fault Codes" section

OPERATION MODES

DISPLAY CODE ON BOILER	DESCRIPTION
	The boiler is in standby mode awaiting either a central heating call or hot water demand.
	The boiler has a call for central heating but the appliance has reached the desired temperature set on the boiler.
	The boiler has a call for hot water but the appliance has reached the desired temperature set on the boiler.
	The boiler is operating in central heating mode.
	The boiler is operating in hot water mode.
	The boiler is operating in pre heat mode.
	The boiler is operating in frost mode.

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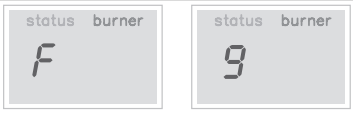
FAULT CODES

DISPLAY CODE ON BOILER	DESCRIPTION	ACTION
	Outside Sensor Failure	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Low Mains Voltage	Contact a qualified electrician or your electricity provider.
	Unconfigured PCB	Unconfigured PCB. Please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	5 Boiler Resets in 15 minutes	1. Turn power off and on at the fused spur. 2. If the boiler fails to operate please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	False Flame Lockout	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	BCC Activation Fault	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	BCC Fault	
	Low Water Pressure	Check system pressure is between 1 & 1.5bar on the pressure gauge. If the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flow Temperature Overheat	
	Flame Loss	1. Check other gas appliances in the house are working to confirm a supply is present in the property. 2. If other appliances do not work or there are no other appliances, check the gas supply is on at the meter and/or pre payment meter has credit. If the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Ignition Lockout	
	Fan Fault	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Flow Thermistor	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).
	Return Thermistor	Reset the appliance - if the boiler fails to operate then please contact Procombi (if under warranty) or alternatively a Gas Safe Registered Engineer if outside of the warranty period. In IE contact a Registered Gas Installer (RGII).